

# First Telemedicine Experience? Unsure of What to Expect?

We believe there's no such thing as a bad question. Especially when it comes to something as new and intriguing as telemedicine. These questions provide an introduction to telemedicine, and prepare you for your first experience with our telemedicine doctors.

## What is telemedicine?

Telemedicine is medicine delivered by doctors using advanced two-way audio-video technology and processes to quickly connect patients to specialists for prompt, expert evaluation and treatment. Telemedicine utilizes the latest computer technology, software, and medical cameras to enable physicians to consult and conduct thorough medical examinations remotely.

## How common is telemedicine?

Telemedicine is a significant and rapidly growing component of health care in the United States. There are currently about 200 telemedicine networks, with 3,500 service sites in the U.S. Nearly 1 million Americans are currently using remote cardiac monitors and in 2011, and the Veterans Health Administration has delivered over 300,000 remote consultations using telemedicine. Over half of all U.S. hospitals now use some form of telemedicine.

## Who are the doctors?

Our providers are seasoned, board-certified physicians in multiple specialties. Our doctors are first and foremost empathic and effective communicators, and put patients at ease with their "webside manner."

## What can I expect during my telemedicine doctor visit?

An Eagle Telemedicine physician will speak to you directly. You can see them up close and ask questions as if they were in the room. They will be able to evaluate your status with the assistance of your nurse.

## What does telemedicine mean to me and my family?

Telemedicine is designed for one thing: to bring quality healthcare and specialty services when and where it is needed.

## What do other patients and family members think?

Acceptance on the part of patients and families has never been an issue at any of our sites. In fact, 96% of first-time Eagle Telemedicine patients would recommend telemedicine to a family member or friend. Patients of all ages quickly embrace the telemedicine model of care.

## What's the best thing about telemedicine?

Telemedicine is the "great equalizer" in healthcare. Telemedicine has the power to bring access to world-class neurologists, cardiologists, intensivists, and other specialists to anyone 24/7, regardless of whether they live in a major metro area or Small Town, U.S.A.



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