

BOARD OF TRUSTEES
Special Meeting Minutes
July 10, 2024

Presiding Chairperson: Greg Cure, Chairman

Recording Secretary: Bre McEwen

Attendance:

Board Members present:

Greg Cure, Chairman
Patricia (Patty) Eckhardt, Vice Chairman
Sabrina Thompson, Secretary
Valerie Gavin, Treasurer
Vickie Baker
Terry Nash
Brian James
Travis Daise, MD, ex-officio

Members absent:

Guests:

Administrative Team Staff Present:

Jeanette Filpi, Interim CEO
Josh Neff, VP of Rural Outreach, Common Spirit – via Teams 5:11-5:24

GRMC Staff Present:

Bre McEwen

Community Members Present:

Call to Order:

- Board Chairman, Greg Cure, called the meeting to order at 5:00 p.m.

New Business:

- Redesign of the board packet:
 - Outside conversation regarding different wants of the board meetings. Usual example of numbers presented with lack of background. If a provider's visits are down, would like to know 'why' without having to ask. Looking for interactive discussions as opposed to line by line readings. Jeanette's prior experience included interactive discussion and graphs. Each department manager would present what is happening with numbers and trends. Footnotes to explain anomalies. Will have new charts/reports at the next board meeting. Open for discussion and suggestions to correct for the following meetings.

Executive Session:

- Motion to enter into executive session for the purpose of discussing non-elected personnel for 10 minutes by Mr. James, seconded by Ms. Baker at 5:13pm with all present.
- Exited executive and reconvened into open session at 5:23pm.

Reconvened New Business:

- Redesign of the board packet:
 - Would like to see more interaction regarding purchase approvals. Need to know the background or what the consequences would be of being denied. June meeting's approval of extra surgery cords had good conversation and explanation. If there are unbudgeted items, need to know where money is being pulled from to cover the new expense. There is already a large capital items list but would like to see a simplified form. There are grants that go along with some purchases. Would like these presented at board meetings and reflected in the minutes.
 - Will add a building committee item line to the agenda moving forward.
 - Need a formal process for when community members would like to submit a question or comment. Board would like a way to respond to complaints even when community members don't want to come to the board meetings. Delivering babies is always a hot topic. The board needs to be sending the same message as a whole. There needs to be more education given out so the community can understand the reasoning. Don't necessarily want to address within a board meeting but would like to be able to discuss as a board then report out. Most patient concerns need to run through GRMC Risk Manager. Board members are able to refer to Tina Whisnant directly. Main goal is for patients to feel heard. Add a risk section to the board monthly for updates. Minutes need to reflect the addressing of concerns. Would like to look into 'live' meetings to follow like the County and City Commission is doing. This gives better access to the community to know what is going on without having to wait a month to read the minutes. Also keeps everyone accountable for words and actions. CEO to look into options.
 - Minutes need to reflect all questions posed by the board and bring as follow up items.
 - Would like to see departmental revenues. By breaking it out individually, it will come across as gross revenue. The system is unable to pull contractual adjustments or net revenue by department. Senior Leadership Team will have to look into this further. Would also like to see an accounting side of what the CommonSpirit Management Agreement is doing for GRMC. This is the biggest criticism. This would be a good report to have quarterly so everyone, including the board members, has the same talking points. It is important to set the right expectations for the community. Healthcare is the highest priority.
 - Current management agreement refers to Exhibit C. Dr. Travis Daise reached out to get a copy of that. Exhibit C has nothing in it. It was set up in case there were changes to the contract. Verbiage in current agreement needs to be removed.

- Employee retention and recognition: would like to see those employees who have given time to the facilities. Recognition of employees is key to retention.
- Marketing and community involvement: would like a quarterly report to the board about what's been happening and what's working well. Would like to see the website current at all times.
- Would like to know why GRMC cannot do a full-ride scholarship annually for an RN. Even \$25,000 annually for years of employment in return. County Commissioners approved this for paramedics annually. Currently utilizing this for two individuals who signed contracts for two years each. If the hospital were to offer this, is there even any interest in it?

Interim CEO Report:

- Need to make an organized decision on whether to move forward on a new building or renovate the current space. Have a draft of the market analysis. Would like 2 or 3 board members to work with Senior Leadership and go through the market analysis. The final version will be presented at the next board meeting with recommendations. Debt capacity was already done a while ago by Eide Bailly. All of this work will fall into doing the feasibility study. Jeanette will work on capitalizing on federal grant money opportunities. Cannot do nothing. Need to prevent out-migration to surrounding areas. WSU Community Health Needs Assessment will have some preliminary information to help plan. In the meantime, need to restructure internally to utilize space as best as possible. Example of needing to move rehab. They have outgrown the current space and need better real estate for patients. Suggestion of looking for a grant writer.
- Jeanette's accustomed to meeting with the board chair prior to the meeting to review the agenda each month. Will get something worked out with Greg.

Adjournment:

- With no further business to discuss, Ms. Gavin moved, and Ms. Thompson seconded to adjourn at 6:32pm.

Sabrina Thompson, Secretary